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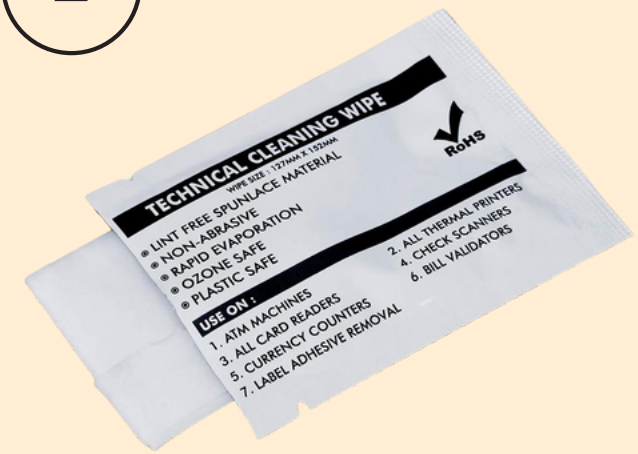
How-to Guide

SMART PRINTER CLEANING

1

ADHESIVE CLEANING ROLLER

2



PRESAT CLEANING WIPES

3

IPA CLEANING SWABS

4

CLEANING PEN

5

T-XL LONG CLEANING CARD

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SMART PRINTER CLEANING

ADHESIVE CLEANING ROLLER

1

Install adhesive cleaning roller

OPEN CARD PRINTER TOP COVER

REMOVE RIBBON HOLDER FROM PRINTER

INSTALL ADHESIVE CLEANING ROLLER IN THE RIBBON HOLDER

Peel off the protective plastic

PEEL OFF PROTECTIVE PLASTIC FROM THE CLEANING ROLLER

REPLACE ADHESIVE ROLLER WHEN CONTAMINATED / NO LONGER STICKY

(EVERY SMART RIBBON COMES WITH 1 x ADHESIVE ROLLER INCLUDED)

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SMART PRINTER CLEANING

PRESAT CLEANING WIPE

2

ORANGE CLEANING ROLLER

OPEN CARD PRINTER TOP COVER

REMOVE RIBBON & HOLDER FROM PRINTER

CAREFULLY REMOVE THE ORANGE ROLLER FROM PRINTER

USE PRESAT WIPE TO CLEAN ORANGE ROLLER

INSTALL ORANGE ROLLER IN PRINTER AFTER CLEANING

DISPOSE PRESAT WIPE AFTER USE

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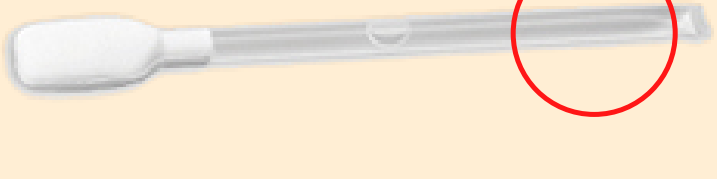
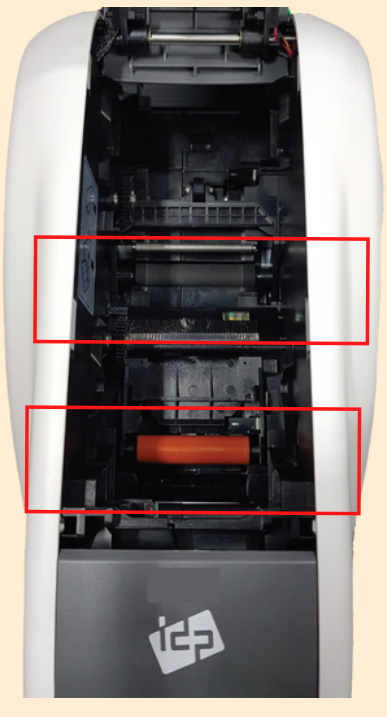
SMART PRINTER CLEANING

IPA CLEANING SWABS

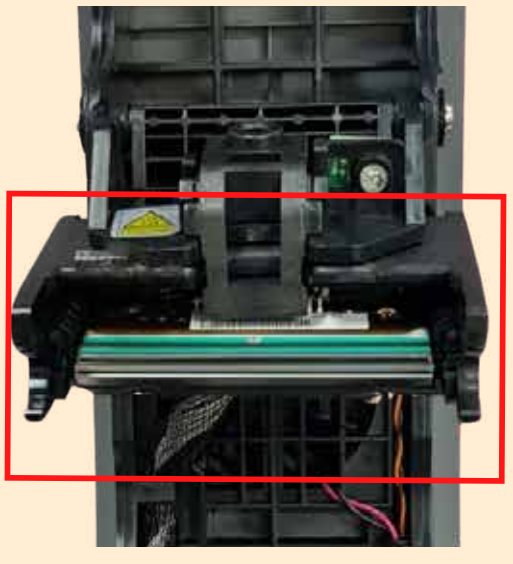
3

Bend swab here
to release flow





PRINTER ROLLERS



THERMAL
PRINTHEAD

OPEN CARD PRINTER TOP COVER

REMOVE RIBBON & HOLDER FROM PRINTER

BEND & SNAP THE TOP OF THE SWAB TO ALLOW FLUID TO FLOW

USE FLAT PART OF SWAB TO GENTLY WIPE PRINTHEAD CLEAN

USE REMAINDER OF SWAB TO CLEAN PRINTER ROLLERS AND INTERIOR, INCL. CARD HOPPER

DO NOT CLEAN PRINTHEAD AFTER CLEANING ROLLERS

DISPOSE SWAB AFTER USE

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SMART PRINTER CLEANING

CLEANING PEN

4

OPEN CARD PRINTER TOP COVER

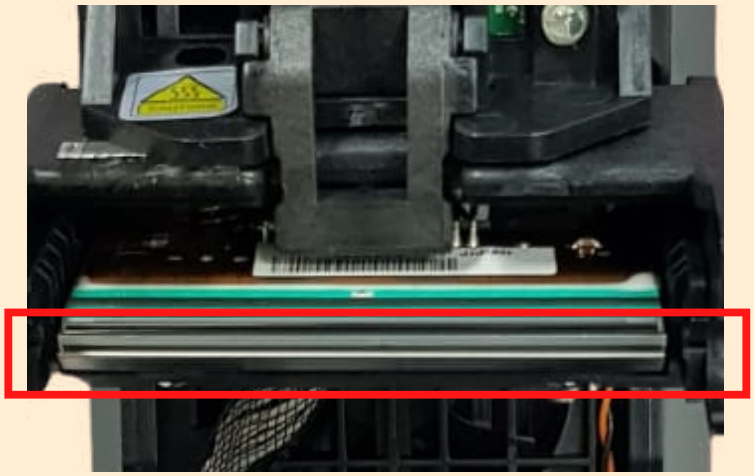
USE TIP OF CLEANING PEN TO GENTLY WIPE PRINTHEAD IN ONE DIRECTION ONLY

REPEAT 3 TIMES

CLEANING PEN CAN BE RE-USED UP TO 8 TIMES

AVOID DAMAGING OR SCRATCHING THE PRINTHEAD

THERMAL PRINTHEAD



Swipe printhead gently in one direction only

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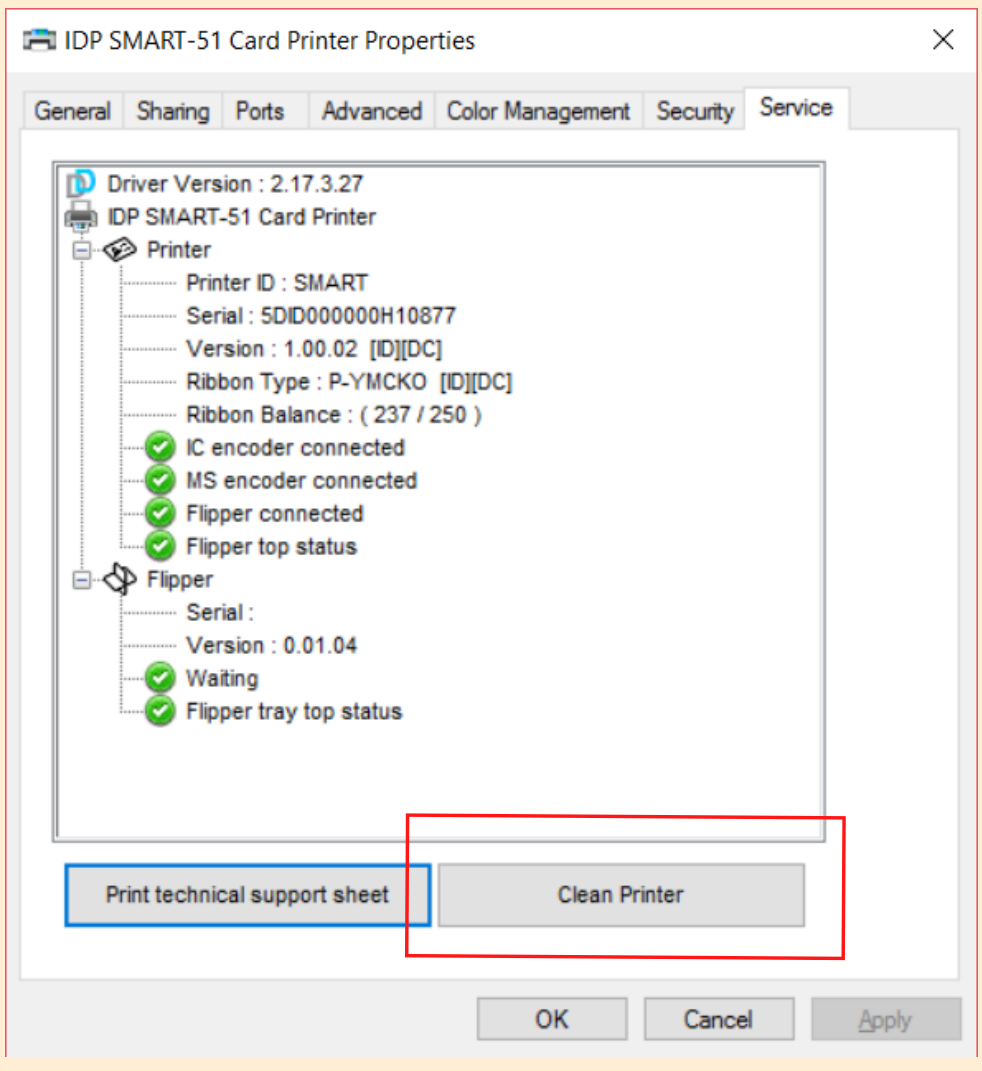
SMART PRINTER CLEANING

T-XL LONG CLEANING CARD

5



TO ACTIVATE CLEANING MODE:

OPEN CONTROL PANEL > DEVICES & PRINTERS

RIGHT CLICK IDP SMART PRINTER

SELECT PRINTER PROPERTIES

CLICK SERVICE TAB > CLEAN PRINTER

------ OR ON SMART-51 ------

OPEN PRINTER TOP COVER

PRESS BOTH PRINTER LCD BUTTONS FOR 5 SECONDS

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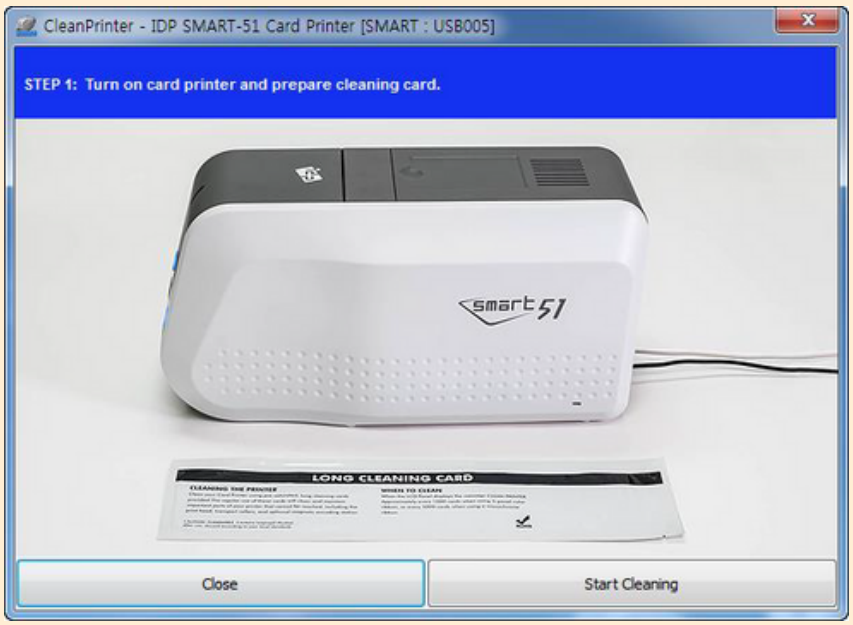
SMART PRINTER CLEANING

T-XL LONG CLEANING CARD



(IN CLEANING MODE)

FOLLOW THE ON-SCREEN GUIDE DURING CLEANING MODE

IN CLEANING MODE:

PLUG IN AND TURN ON CARD PRINTER

PREPARE LONG CLEANING CARD

REMOVE RIBBONS AND CARDS FROM CARD PRINTER

KEEP TOP COVER AND CARD HOPPER OPEN

SET THE CLEANING MODE WITH LCD BUTTONS BY PUSHING BOTH BUTTONS FOR 5 SECONDS AFTER OPENING THE TOP COVER.

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SMART PRINTER CLEANING

T-XL LONG CLEANING CARD

REMOVE LONG CLEANING CARD FROM PROTECTIVE WRAPPER

WHEN PROMPTED, INSERT THE CLEANING CARD THROUGH THE INPUT HOPPER

CLEANING CARD WILL AUTO-FEED INTO PRINTER

CLOSE TOP COVER TO BEGIN PRINTER CLEANING

ONCE CLEANING IS COMPLETE, CLEANING CARD WILL BE AUTO EJECTED THROUGH INPUT HOPPER

REMOVE AND DISPOSE USED CLEANING CARD

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SMART PRINTER CLEANING

REMEMBER:

- DO TEST PRINT AFTER CLEANING
- PERFORM REGULAR PRINTER CLEANING
- RECOMMENDED CLEANING IS ONCE EVERY 6 MONTHS **AT LEAST**
- ALL CLEANING TOOLS CANNOT BE RE-USED EXCEPT CLEANING PEN
- MIND THE PRINTHEAD WHEN CLEANING